

January 19, 2012

Ms. Meg Taylor Vice President CAO

Dear Ms. Taylor:

Subject: CAO Ombudsman Assessment Report for Complaint Regarding Kosovo KEK (IFC Advisory Services Project #29107)

IFC takes note of the report and looks forward to continuing to work with the office of the CAO during the Compliance assessment. IFC also stands ready to meet the complainants at any time.

Sincerely,

Mr. Laurence W. Carter

Director

PPP Transactions Advisory Services