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Aug 20 2007

Dear Ms. Meg Taylor,

We apologize in advance for having to bring to your attention a complaint against BP.

In response to our complaint, BP presented a false reply.

Prior to carrying out the BTC project, when BP planned to purchase land plots from land owners, it made a number of commitments to land owners stating that upon completion of the project BP would return the land plots to the former owners maintaining all their ownership and land tilling rights.

At the same time, BP was to assemble a monitoring group (in conjunction with the former land owners) to study the quality of land and to carry out long-term supervision over the effects of the project on the land plots and the crops. In case of any flaws or problems, BP was to provide technical and welfare assistance to former owners, including cash payouts as compensation for poor crops.

In early 2007, representatives from BP handed out documents to the former owners which said nothing about the commitments in question.

In the course of discussions with BP, we were informed that BP failed to acknowledge its commitments which it had assumed 3.5 to 4 years before.

We are disappointed that the company implementing the so-called *Project of the XXI Century*—despite its commitments—has taken a stance which is unacceptable to the land owners. Effectively, it has cheated us.

We are therefore asking you to look into this issue and take action.

With best regards,

Representatives of the land owners

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Akhaltzikhsky district, city of Vale
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P.S. We apologize for the handwritten text.